

CFSU(O) External Critical Services (Effective 27 March 2020)

Serial	Tier 1 - Critical Services (Daily)	Branch	Contact Info
1	Access and Security Coordination	Ops	CFSU(O) Ops - NDHQ(Carling) - 5W/O.1.B05 - Maj Holleran : 613-408-5735 WO Comeau : 613-401-7696 LCol Coudé : 613-290-6563
2	Building Support	Ops	CFSU(O) Ops
3	Emergency Response Coordination	Ops	CFSU(O) Ops
4	Mail Services	SRMO	NDHQ(Carling) B3 Service Centre: 613-901-1420 - NDHQ(Pearkes) 1 ST : 613-992-0868 or 613-901-1420
5	Chaplain	PSS	Available on Call: 613-291-3879 or 343-548-0370
6	Military Administration Services (Orderly Rooms) Duty HRA: 613-222-7629 For Emergencies Only	PSS	Essential military administrative services are by appointment only (see serials 20 through 24) or emergency services through the Duty HRA (613-222-7629). CFSU(O) Det Star Top will remain open to support CJOC personnel
7	PSP Military Housing (Emergency Support)	PSS	613-882-8342
8	Beechwood Cemetery Support (As required)	CBCAF	CFSU(O) Ops
9	Cashier (Reduced Service Level)	COS	NDHQ(Carling) 5E.1.P15 - Mon-Fri 0730-1430 hrs - 613-901-5529 or 613-901-5549 - Cashier Only (After-hours) : 613-697-7347
10	Public Affairs	COS	Telework: CFSU(O) Ops - PAO Emergencies: 613-795-4975 or 343-543-6150
11	Imaging Services (Passport and Media Photos for deploying personnel)	COS	Imaging Services: 613-878-6711
12	Transport Support to VIPs	TSS	Uplands Hangar 14 - Dispatch 613-998-3632 or 613-998-8070
13	Shuttle Services	TSS	Amended Schedule - Following routes remain operational: Route 1: NDHQ(Carling)-NDHQ(Pearkes) Route 1A: NDHQ(Pearkes)-NDHQ(Carling) Route 4: Star Top Bldg Route2B-2: Direction St-Joseph
14	CMTT / F&E (Reduced Service Level)	TSS	Uplands Bldg 346 - Office: 613-998-8365 Mobile: 613-293-7239
15	Supply (Receipt & Issue of Critical Equipment and Ammunition)	TSS	Uplands Bldg 346/Ammo: 343-548-9765 or 587-982-6658 - Ammo: 343-548-3105
16	Supply Customer Service / SAG (Reduced Level of Service - All Account Activity)	TSS	NBP: 819-664-4971
17	LPO Request under 25K (Reduced Level of Service. Emergency Requests Related to BCP Activities Only)	TSS	NPB: 613-407-2315
18	Clothing Store (Deployment/Release within 30 Days)	TSS	NPB Basement: 418-997-8139
19	Maintenance (Reduced Level of Service - Support to GPV, Weapons and Secure Container Entry)	TSS	Uplands Hangar 14 - Vehicle Maintenance: 613-991-0376 Weapons/Secure Container: 613-993-3298
Serial	Tier 2 - Critical Services (Frequent/Intermittent)	Branch	Contact Info
20	Outside Agencies Coordination (Other than Emergencies)	Ops	CFSU(O) Ops - NDHQ(Carling) - 5W/O.1.B05 - Maj Holleran : 613-408-5735 WO Comeau : 613-401-7696 LCol Coudé : 613-290-6563
21	Classified Waste Disposal	SRMO	613-947-6086
22	Military Pay	PSS	Email +CFSU Ottawa Reception@CFSU(O) Outside of DWAN: CFSUOttawaRecep@forces.gc.ca
23	Claims Processing (IR, Education, etc.)	PSS	Email ++CFSU(O) IR/SE @CFSU(O) (Outside of DWAN: CFSUOIR-SE@forces.gc.ca)
24	CAF Releases	PSS	Email ++CFSU(O) Rel@CFSU(O) (Outside of DWAN: CFSUOrel-lib@forces.gc.ca)
25	Ops and TAVs	PSS	Email +CFSU(O) OPS & TAVS @CFSU(O) (Outside of DWAN: CFSUOOPS&TAV-USFCOOPS&VAT@forces.gc.ca)
26	PDev File Processing, Career Administration	PSS	Email +PDev-Perf@CFSU(O) (Outside of DWAN: Pdev-Perf@forces.gc.ca)
27	Operational Training (IPT) Capability in Support of Force Generation	CRPTC	CRPTC- Range Control Officer 613-889-5161 or +CRPTC Operations - PCCEE Operations@CFSU(O) CRPTC@Ottawa-Hull
28	Support to CAF Operations	CRPTC	CRPTC - Range Control Officer 613-889-5161 or +CRPTC Operations - PCCEE Operations@CFSU(O) CRPTC@Ottawa-Hull
29	Support to Ceremonial Functions (GC, MND, HEGG, CAF) (As Directed)	CBCAF	CFSU(O) Ops